		AND HUMAN SERVICES 4	<u> </u>		5/02/	13		FORM A	03/22/2013 \PPROVED 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		CONSTRUCTION			(X3) DATE	
		445355	B. WING	i				03/2	0/2013
	ROVIDER OR SUPPLIER				EET ADORESS, CIT 100 BROOKSIDE I)E		
INDIAN F	PATH WEDICAL CENT	ER TRANSITIONAL CARE			NGSPORT, TN	37660			
(X4) ID PREFIX TAG	(FACH DEFICIENC)	ITEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	ID PREF TAG		(FACH COR	ER'S PLAN OF COF RECTIVE ACTION PRENCED TO THE DEFICIENCY)	BHOULD	BE 1	COMPLETION DATE
ド 309 SS=D	L	CARE/SERVICES FOR EING	F	309					
	provide the necess or maintain the high mental, and psycho-	t receive and the facility must ary care and services to attain hest practicable physical, osocial well-being, in e comprehensive assessment							
	by: Based on medical and interview, the t physiclan's orders twenty-four resider The findings includ Resident #88 was March 16, 2013, w Hypertension, Bac				accomplished to found to have deficient practions and Img was outside blood patient experie with no signific Counseling was who administer parameters.	s administered to pressure paramined mild seda cant harm to the sigven to the re red the medicat	ents by the to reside eters on tion for e resider urse on tion out	3/18/13 24 hours at, 3/18/13 side of	3/ 18 /13
	dated March 16, 21 (anxiety)1 mg (m with mealsHold f (respiratory rate) o (less than) 100" Medical record rev March 18, 2013, a pressure was 98/5	iew of the Physician's Orders 013, revealed "Xanax villigram)1 tab po (by mouth) for sedation, decreased RR or SBP (systolic blood pressure) view of the vital signs dated of 7:40 a.m., revealed the blood of. view of the Electronic Clinical			having the pot same deficient action will be t All TCU nurses details by 3/27 included: follor reviewing orde comments in that may perta	were informed /13. Education wing MD orders ars deily for any he Electronic Main in to the medic rameters must be	ected by hat corporate of the dominate of the	y the rective efficiency DON etely, o, reading n System d that	
LABORATOR	TORRECTOR'S SEPREM	DER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		VI	CEO	-	4/4/19	(XB) DATE

Any deliciency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deliciencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 03/22/2013

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO, 0938-0391 STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING_ 445355 B. WING 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STAYE, ZIP CODE 2000 BROOKSIDE DRIVE INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE KINGSPORT, TN 37660 ID PREFIX PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES COMPLETION DATE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC (DENT)FYING INFORMATION) (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 309 Continued From page 1 F 309 Summary Medication Administration Record What measures will be put into place or what dated March 18, 2013, revealed Xanax 1 mg was systemic changes will be made to ensure the administered at 8:45 a.m. deficient practice does not recur? A medication administration MAR review 3/27/13 Medical record review of a Physician's Progress has been initiated; this will identify Note dated March 19, 2013, revealed medications with parameters and the "...decrease) Xanax (second to) lethargy appropriate administration on a daily basis. (drowsiness)...,° The charge nurse of the shift will review 50% of the census of that shift. The DON will Medical record review of a Physician's Order dated March 19, 2013, revealed "...Xanax monitor this for a minimum of 90 days to 0.5mg...1 tab po with meals...hold for sedation, assure compliance. decreased RR or SBP (less than) 100..." How will the corrective action be monitored Observation on March 18, 2013, at 2:00 p.m., to ensure the deficient practice does not 3:00 p.m., and 4:00 p.m., revealed the resident recur? lying on the bed with eyes closed. The DON will do progressive counseling for any nurse who does not follow the correct Observation on March 19, 2013, at 7:45 a.m., practice for administering medications. revealed the resident lying on the bed with eyes The DON will continue to do random audits closed. Continued observation revealed the of the Medication Administration Records resident would awaken when name was called, for an additional 3 months to assure compliance but then closed eyes again. lis maintalned. Observation on March 19, 2013, at 9:00 a.m. and 12:30 p.m., revealed the resident lying on the bed with eyes closed. Interview on March 19, 2013, at 3:30 p.m., with the Director of Nursing (DON), in the DON's office, confirmed the Physician's Orders were not followed. F 314 F 314 483.25(c) TREATMENT/SVCS TO PREVENT/HEAL PRESSURE SORES SS≃D Based on the comprehensive assessment of a resident, the facility must ensure that a resident

who enters the facility without pressure sores

		AND HUMAN SERVICES			F	FORM A	03/22/2013 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES FOORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENT/FICATION NUMBER:	(X2) MUI A. BUILD				SURVEY PLETED
	•	445365	B. WING			03/2	0/2013
	ROVIDER OR SUPPLIER PATH MEDICAL CENT	ER TRANSITIONAL CARE		21	REET ADDRESS, CITY, STATE, ZIP CODE 000 BROOKSIDE DRIVE KINGSPORT, TN 37660	_,	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	Ë ATE	(X5) COMPLETION DATE
F 314	individual's clinical of they were unavoidal pressure sores reconservices to promote prevent new sores	ressure sores unless the condition demonstrates that ble; and a resident having sives necessary treatment and healing, prevent infection and from developing.	F	314			
	by: Based on medical and interview, the fi physician's orders t residents (#87, #97 reviewed. The findings includ	NT is not met as evidenced record review, observation, acility falled to follow for wound care for three (, #98) of twenty-four residents ed:			What corrective action will be accomplistor those residents found to have been affected by the deficient practice? Resident 87. An order for wound care want present, and the resident was receivitreatment. An order for wound care conswas obtained at 16:11 on 3/19/13 and physician orders were obtained and initial on 3/19/13.	as ing sult	3/ 1 9/13
	March 15, 2013, wi Pneumonia, Deep ' Anticoagulant Use, Congestive Heart for Medical record revi Notes dated March resident received to Pressure Ulcer of the	th diagnoses including Vein Thrombosis, Stage 2 Pressure Ulcer, and ailure. ew of the electronic Nursing 16-19, 2013, revealed the reatment for a Stage 2 he left gluteal (buttock) area			Residents 97 and 98. A wound care cons was done and orders initiated. Barrier ointments were not documented as orde A skin assessment was completed on 3/1 The wound care had not been done as or but the wounds on both residents were improved.	ered. 19/13. rdered	3/19/13
	treat pressure ulcer review revealed no Orders for pressure Observation of the 3:45 p.m., in the re resident with a Star 1.0 cm (cubic centi	medicated ointment used to rs). Continued medical record corresponding Physicians a ulcer treatment were present. resident on March 19, 2013, at sidents room revealed, the ge 2 pressure ulcer measuring meters) x (by) 0.5 cm x 0.0 eral coccyx, and a second			How will the facility identify other reside having the potential to be affected by the same deficient practice and what action be taken? All TCU nurses were informed of the deficient counseled on following physician's of and the appropriate documentation of treatments by 3/27/13. Education by the	ne will iciency irders	3/27/13

DEPAR	TMENT OF HEALTH	AND HUMAN SERVICES & MEDICAID SERVICES			•	FORM	: 03/22/2013 IAPPROVED : 0938-0391
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•	SUMMARY STA (EACH DEFICIENCY	ER TRANSITIONAL CARE TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	ID PREF TAG	J TX	REET ADDRESS, CITY, STATE, ZIP CODE 2000 BROOKSIDE DRIVE CINGSPORT, TN 37660 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEPKIENCY)	be	COMPLETION OATE
F 314	Interview with the D 19, 2013, at 4:30 p. confirmed the facilit Physician's Orders Resident #97 was a March 11, 2013, wit Respiratory Fallure, and Chronic Kidney Review of the Brade risk)) dated March was at moderate ris pressure ulcers. Medical record review March 11, 2013, rev Stage II pressure ul on admission and w consulted. Medical record review dated March 12, 20 glut (buttock) with si 1.9 (cm) x 0.2 (cm) amount of drainage ointment (protective PRN (as needed) Medical record review dated March 12, 20 ulcer to the buttock was to be applied en	der measuring 1.0 cm x .10 left lateral coccyx. irector of Nursing on March m., in the conference room, y had failed to obtain for treatment of the wound. dmitted to the facility on h diagnoses including Congestive Heart Failure, Disease Stage IV. en Scale (10 or above high 11, 2013, revealed the resident k for the development of ever of a Clinical Note dated realed the resident had a cer on the sacral area present round care would be ever of a Wound Care Consult 13, revealed "Right medical tage II pressure ulcer 2 (cm) x periwound denuded scant notedrecommend Triad continent) every 8 hours and ever of a Physician's Order 13, revealed the pressure was to be cleansed and Triad was to be cleansed and Triad	F		and Wound Care Nurse Included verification of the wound care orders, treatment to be administered, and where in the Electronic Health Record this treatment is to be documented. This will be done each shift. Verification that treatment was completed will be done by going to the wound care treatmorder note to verify completion of treat At shift change hand-off nurses will communicate and verify all wound care has been completed as ordered. What measures will put into place or we systemic changes will be made to ensure that the deficient practice does not recall patients admitted with skin deficience will have the skin assessment reported if the admitting nurse to the shift leader at the shift leader will assure a wound care consult or physician is notified of the assessment within 24 hours of admission if orders are not present at admission to treat the skin deficiencies. The MDS Coordinator will review 100% of patients admitted with a decubitus or skin deficiency for compliance of the comple of the wound care consult or evidence of MD notification for orders and that wou care is documented for order. This will I done for 90 days.	nent ments. That re ur? ties by nd ties s	4/4/13

		AND HUMAN SERVICES & MEDICAID SERVICES		_		FORM A	03/22/2013 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION NG		(X3) DATE COMP	SURVEY LETED
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(X4) ID FREFIX TAG	/EACH DEFICIENCS	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC (DENT(FYING INFORMATION)	ID PREFI TAG	(EACH CORRE CROSS-REFERE	S PLAN OF CORRECTION ECTIVE ACTION SHOULD ENCED TO THE APPROPI DEFICIENCY)	BE	(X6) COMPLETION DAYE.
F 314	treated with the Tria 12-18, 2013. Observation on Ma with Licensed Pract the resident lying o observation reveals on the left side, the removed revealing Observation and in 19, 2013, at 4:10 p described by LPN a measuring 0.3 cm in depth. Interview on March Registered Nurse (room, revealed the twice a day from M confirmed the resid ointment to the pre as ordered by the p Resident #98 was March 14, 2013, w Hypertension, Hype Artery Disease, an Medical record rev March 14, 2013, re Consult-Right med pressure ulcer 1,2 pink moist wound	ed the pressure ulcer was ad twice daily from March and twice daily from March arch 19, 2013, at 4:10 p.m., tical Nurse (LPN) #1 revealed in the bed. Continued ad the resident was positioned incontinence brief was a wound on the right buttock. ferview with LPN #1 on March .m., revealed the wound was #1 as a Stage II pressure ulcer X 0.5 cm with less than 0.2 cm (RN) #1, In the conference tarch 12-18, 2013, and fent did not received wound care tarch did not receive the Triad ssure ulcer every eight hours only ith diagnoses including othyroid, Diabetes, Coronary	F	How will the corre to ensure the defi recur? The DON will do p any nurse who do practice for initiat	ective action be mor icient practice does a progressive counseling ies not follow the cor- ting a wound care con 1D of skin deficiencies esent.	not g for rect nsult	

PRINTED: 03/22/2013 FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY , (XI) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION a, Building _ B. WING 03/20/2013 445365 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 2000 BROOKSIDE DRIVE INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE KINGSPORT, TN 37660 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REPERENCED TO THE APPROPRIATE (XS) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (CACH CEFICIENCY MUST BE PRECEDED BY FULL (X4) ID PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 314 F 314 Continued From page 5 diameter 0.1 cm depth. Scant amount of serosangious drainage. Patient very resistant to repositioning..." Medical record review of a Physician's Order dated March 15, 2013, revealed "....Wound Care; Stage II pressure ulcer right medial buttock/coccyx Cleanse with soft wipes...pat dry, apply Triad cintment to affected area every 12 hours..." Medical record review of a Progress Note dated March 19, 2013, revealed "...wound care consult-right medial glut stage II pressure ulcer 1.2 (cm) x 1 (cm) x 0.2 (cm) wound bed pink moist-perfwound intact-coccyx stage II pressure ulcer 1 (cm) x 0.4 (cm) x 0.1 (cm) with 100% granulation...patient incontinent which is contributing to skin breakdown-recommend no diapers...keep off affected area as much as possible...recommend versa care bed." Medical record review of the Progress Note dated March 20, 2013, revealed "...Wound Care follow up-Right medial (buttock), coccyx...slage II pressure ulcers remain unchanged from 3/19/13 visit-Patient has versa bed in place to assist with

16, 17 and 18, 2013.

buttock and to the coccvx.

preventing shearing and friction..."

Medical record review of the Electronic Treatment Order Notes revealed treatment to the pressure ulcers documented one time a day on March 15,

Observation and Interview with Registered Nurse #3. on March 20, 2013, at 9:00 a.m., revealed the resident had a Stage II pressure ulcer to the right

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		AND HUMAN SERVICES			FORM	: 03/22/2013 APPROVED : 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTU A. BUILDING	PLE CONSTRUCTION	(X3) DAT	E SURVEY PLETED
		445355	B, WING_		03/	20/2013
	ROVIDER OR SUPPLIER PATH MEDICAL CENT	ER TRANSITIONAL CARE	1	REET ADDRESS, CITY, STATE, ZIP CODE 2000 BROOKSIDE DRIVE KINGSPORT, TN 37660		
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F 314	Continued From pa	ge 6	F 314	4		
	Registered Nurse # confirmed the wound ordered twice a day 483.35(i) FOOD PR STORE/PREPARE/ The facility must - (1) Procure food fro considered satisfact authorities; and	OCURE, SERVE - SANITARY m sources approved or tory by Federal, State or local	F 371		-	
	by: Based on observational interview, the fastorage of food and The findings include Observation of the offers, 2013, from 10:3 revealed the following available for use: Buttermilk biscuit, 5 Combread mix, 5 popreparation table (2) 18 ounce peanutable	id: lletary department on March D a.m. until 11:30 a.m., ng opened, undated, and pound box open	•	What corrective action will be accomptor the residents found to have been a by the deficient practice? All items identified in F tag 371 were distributed in mediately. No harm occurred to any How will the facility identify other residenting the potential to be affected by same deficient practice and what correction will be taken? The staff members that were delinques properly labeling and storing food on 3 were immediately counseled by the distributed in the distributed in the staff was done by the distory supervisor and was completed in the staff was done by the distory supervisor and was completed in the staff was done by the distributed in the staff was done and the staff was done as the staff was d	iscarded patients the ective in /18/13 etary of the he	3/18/13

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES PRINTED: 03/22/2013 FORM APPROVED OMB NO. 0938-0391

CENTER	S FOR MEDICARE	& MEDICAID SERVICES				(X3) DATE	SURVEY
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	-		CONSTRUCTION	COMP	LETED
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	•	445355-	B. WING			03/2	0/2013
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MANUFACTOR PO	ATU MEDIOAI CENT	ER TRANSITIONAL CARE	- 1		60 BROOKSIDE DRIVE		1
INDIAN P			l	K	NGSPORT, TN 37660	M	069
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F 371	Continued From particles of the continued From particles of the content of the co	age 7 pling in dispensing bag in the sof Vanilla, Rasberry, and rating syrups in the reach in cooler oz. in the preparation table on revealed a box of forty-eight orger patties stored over four oz. In the dietary oz. in the dietary 2012, and date unused packagesThaw meats in the dients must be stored below. Dietary Supervisor on March oz. in the dietary department, on packages of food were not oz. in the walk-in cooler. ON CONTROL, PREVENT oz.	F	444	4-4-13 to include proper labeling and storage of food products. By 4-4-13, all nutritional services staff were given information sheets on appropriate temperatures for coolers and freezers. What measures will be put into place what systemic changes will be made the ensure that the deficient practice does not recur? In addition to the daily coolers/freezer temperature log checklist, a daily checklist was implemented on 3/23/13 for the dietary supervisors to check all coolers and freezers to ensure food is labeled and stored per policy. How will the corrective actions be inonitored to ensure the deficient pradices not recur? The new process is the Dietary Director designee will review the daily check-of weekly to ensure the deficiency does not follow proper procedure for labeling and storage of food.	or o s s k-off the or or ff form not reoccu	1/4/13 3/23/13
	(a) Infection Cont The facility must e	rol Program astablish an Infection Control					<u> </u>

PRINTED: 03/22/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A, BUILDING_ 445355 B. WING 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2000 BROOKSIDE DRIVE INDIAN PATH-MEDICAL CENTER TRANSITIONAL CARE KINGSPORT, TN 37660 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE DATE MOITELIGNO PATE MOITELIGNO PATE MOITE (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 441 Continued From page 8 F 441 Program under which it -Investigates, controls, and prevents infections in the facility: (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections. (b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin tesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice. What corrective action has been (c) Linens accomplished for those residents found Personnel must handle, store, process and to have been affected by the deficient transport linens so as to prevent the spread of practice. infection. The isolation breach was reviewed with 3/20/13 nurse #4 on 3/20/13. Patient had a history of C-Diff and MRSA. Antibiotic therapy was This REQUIREMENT is not met as evidenced completed on 3/15/13, Post antibiotic therapy 3/15/13 patient was asymptomatic and no adverse bv: Based on observation, and interview, the facility outcome was noted for resident #82. failed to follow infection control standards for

four residents reviewed.

The findings included:

contact isolation for one resident (#82) of twenty-

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES ... PRINTED: 09/22/2013 FORM APPROVED OMB NO. 0938-0391

F 441 Continued From page 9 Observation on March 19, 2013, at 2:00 p.m., in the hallway outside the resident's room, during the medication pass, revealed the resident was in contact isolation for Clostridium Difficile (a contagious gastrointestinal illness spread by contact) and for MRSA (Methicillin Resistant) F 441 How will the facility identify other residents having the potential to be affected by the same deficient practice and what corrective action will be taken? Nurse #4 received re-education of the current isolation policy and procedure and	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		1 * *	TIPLE CONSTRUCTION ING		SURVEY PLETED
INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 441 Continued From page 9 Observation on March 19, 2013, at 2:00 p.m., in the hallway outside the resident's room, during the medication pass, revealed the resident was in contact isolation pass, revealed the resident was in contact isolation for Clostridium Difficile (a contagious gastrointestinal illness spread by contact) and for MRSA (Methicillin Resistant) 2000 BROOKSIDE DRIVE KINGSPORT, TN 37660 PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH CORRECTIVE ACTI		445355	B. WING	,	03/2	20/2013
F 441 Continued From page 9 Observation on March 19, 2013, at 2:00 p.m., in the hallway outside the resident's room, during the medication pass, revealed the resident was in confact isolation for Clostridium Difficile (a confagious gastrointestinal illness spread by confact) and for MRSA (Methiciliin Resistant) F 441 F				2000 BROOKSIDE DRIVE		
Observation on March 19, 2013, at 2:00 p.m., in the hallway outside the resident's room, during the medication pass, revealed the resident was in confact isolation for Clostridium Difficile (a confagious gastrointestinal illness spread by confact) and for MRSA (Methicillin Resistant).	PREFIX (EACH DEFICIENC	ACH DEFICIENCY MUST BE PRECEDED BY FULL	PREFI	X (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP	D BE	(25) COMPLETION DATE
Staphylococcus Aureus, a drug resistant contagious bacteria spread by airbome droplets or direct contact). Continued observation revealed, RN # 4 donned personal protective equipment (PPE), surgical mask, gloves, and isolation gown, entered the resident's room, made physical contact with the resident as medications were administered, then exited the room wearing the contaminated PPE and obtained a hand held bar code scanned to the	Observation on Mathe hallway outside the medication pass contact isolation for contagious gastroir contact) and for Mi Staphylococcus Au contagious bacteria or direct contact). revealed, RN # 4 dequipment (PPE), sisolation gown, entermoderations were a room wearing the contained a hand he medication cart in the resident room, scale and returned the bar code scanner with the rigological policy, as RN #4 cleansed the description of the contained of the RN # facility's contact is confirmed the RN # facility's contact is contained the RN # facility's contact is contact is contained the RN # facility's contact is contained the RN # facility's contact is contact is contact is contact is contact is contact is contact in the resident revenue to the RN # facility's contact is contact is contact is contact is contact in the resident revenue to the resident revenue to the resident revenue to the resident revenue to the	vation on March 19, 2013, at 2:00 p.m., In Ilway outside the resident's room, during edication pass, revealed the resident was in the isolation for Clostridium Difficile (an ious gastrointestinal illness spread by the part of MRSA (Methicillin Resistant valococcus Aureus, a drug resistant valococcus valococcus, and personal protective enent (PPE), surgical mask, gloves, and on gown, entered the resident's room, physical contact with the resident's room, physical contaminated PPE and eat and held bar code scanner from the atton cart in the hallway, returned to the nit room, scanned the resident armband, turned the bar code scanner to the atton cart. Continued observation revealed end cart and de scanner with sanitary wipes while a contaminated PPE outside the resident's Continued observation revealed RN #4 clipboard with the contaminated left hand as RN #4 cleansed the cart and barcode er with the right hand. Continued ration revealed RN #4 replaced the ard on top of the cleaned medication cart is contaminated left gloved hand. Bew with RN #4 on March 19, 2013, at 2:06 in the hallway outside the resident's room, ned the RN #4 had falled to follow the scontact isolation protocols.	F.5.	having the potential to be affected by same deficient practice and what comaction will be taken? Nurse #4 received re-education of the current isolation policy and procedure received counseling on 3/20/13. By 4-the remainder of the TCU staff receive in-services by the PON and the infection procedures. What measures will be put into place or what systemic changes will be mad to ensure that the deficient practice do not recur? The DON and/or shift leaders will make observations of staff when domning/do PPE and compliance of isolation policy and procedure. Laminated signs were on 4/3/13 and added to the isolation on patients door that show the proper to remove protective isolation PPE. Signosted in the medication room. How will the corrective actions be monitored to ensure the deficient practice will not recur? Unannounced observations upon roun will be performed by the infection Prevention Practitioner or designee we to observe infection control practices of staff and report noncompliance to the The results will be reviewed monthly to determine if this was a deficient practice.	the ective and 5-2013, d on olicles e daily offing made quipmen way gns also ding eckly of DON.	3/20/13 4/5/13 4/3/13

PRINTED: 03/22/2013 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938<u>-0391</u> (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 445355 B. WING 03/20/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2000 BROOKS(DE DRIVE INDIAN PATH MEDICAL CENTER TRANSITIONAL CARE KINGSPORT, TN 37660 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE SUMMARY STATEMENT OF DEFICIENCIES ID PREFIX COMPLETION (CE) (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY F 514 F 514 Continued From page 10 The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete; accurately documented; readily accessible; and systematically organized. The clinical record must contain sufficient information to identify the resident a record of the What corrective action will be accomplished resident's assessments; the plan of care and for those residents found to have been services provided; the results of any affected by the deficient practice? preadmission screening conducted by the State; Resident #88's blood pressure was taken and progress notes. before the 8:22 am dose of Xanax was administered, blood pressure was 202/68, This REQUIREMENT is not met as evidenced and this was not documented on the MAR. by: Blood pressure parameters state to hold Based on medical record review, observation, Xanax if systolic blood pressure is 100 or and interview, the facility failed to ensure an below. Blood pressure was not recorded accurate medical record for one resident (#88) of to reflect this. Counseling was given to the 3/18/13 twenty-four residents reviewed. nurse on 3/18/13 who did not record B/P prior to giving medication. The findings included: How will the facility identify other residents Resident #88 was admitted to the facility on having the same potential to be affected March 16, 2013, with diagnoses including by the same deficient practice and what Hypertension, Back Pain, Coronary Artery Disease, and Chronic Obstructive Pulmonary corrective action will be taken? The other TCU nurses were informed of the \$/20/13 Disease. deficiency on 3/20/13 and by 3/27/13, the Medical record review of the Physician's Orders DON educated the remaining TCU nurses dated March 16, 2013, revealed "... Xanax by documentation and medication 3/27/13 (anxiety)...1 mg (milligram)...1 tab pe (by mouth) parameters. with meals...Hold for sedation, decreased RR (respiratory rate) or SBP (systolic blood pressure)

(less than) 100..."

Medical record review of the vital signs revealed

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		AND HUMAN SERVICES & MEDICAID SERVICES			Oi	FORM/ VIB NO.	APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILC		E CONSTRUCTION	(X3) DATE COMF	SURVEY PLETED
		445355	B. WING		LEET ADDRESS, CITY, STATE, ZIP CODE	03/2	0/2013
	ROVIDER OR SUPPLIER PATH MEDICAL CENT	ER TRANSITIONAL CARE		24	DOO BROOKSIDE DRIVE INGSPORT, TN 3766D		
(X4) ID PREFIX TAG	LEADH DESIGNANCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEPICIENCY)	BE!	CONSTELLION DATE
F 514	the blood pressure March 19, 2013. Medical record revi Administration Recrevealed the Xana administered at 8:2 Interview on March Licensed Practical station, confirmed largessure prior to ac	was 92/60 at 8:00 a.m. on lew of the Medication ord dated March 19, 2013, c 1 mg was initialed as	F	•	What measures will be put into place what systemic changes will be made the ensure the deficient practice does not a medication administration MAR reviews been initiated; this will identify me with parameters and the appropriate administration on a daily basis. The change of the shift will review 50% of the census of that shift. The DON will monthis for a minimum of 90 days to ensurcompliance. How will the corrective action be monitored to ensure the deficient pradoes not recur? The DON will do progressive counseling any nurse who does not follow the correct practice for administering medications. The DON will continue to do random a of the Medication Administration Recofor an additional 3 months to assure colls maintained.	recur. ew form dications arge e ltor e ctice g for	